



Date: April 22, 2025

Subject: Cold Chain Management – Temperature Monitoring

At Kroger, we are deeply committed to the belief that everyone deserves access to fresh, affordable, and delicious food. Our brand promise, "Fresh for Everyone," underscores our dedication to delivering high-quality, fresh products through innovative and sustainable practices across our entire supply chain, from farm to table.

A key element of this commitment is maintaining the integrity of the cold chain by rigorously monitoring the temperature of all inbound perishable shipments. In alignment with the 2016 Sanitary Food Transportation Act, we adhere to strict regulations for the safe and sanitary transportation of all perishable goods. To ensure optimal freshness, Kroger requires continuous temperature monitoring for all produce shipments, from farm to final delivery.

Maintaining the proper temperature is critical, as even minor deviations can compromise the quality and shelf life of produce. By leveraging continuous temperature tracking, we can streamline our receiving and quality assurance processes, guaranteeing the consistent quality of incoming produce. This also enables us to share temperature data with our shippers and vendors if any issues arise during transit.

We want to thank our vendors who are already participating in the DeltaTrak Program and using DeltaTrak devices. As a reminder, it is mandatory to use these devices on all applicable shipments to Kroger. This includes properly entering data into the DeltaTrak portal prior to shipments to our DCs; for additional information please refer to the [Kroger DeltaTrak Portal](#).

For a list of commodities and the specific temperature ranges that require a DeltaTrak monitor, please refer to the following document: [Commodity Inbound Temperature Requirements](#). Loads not within the required temperature range may be subject to rejection upon delivery.

For more information about Kroger's Cold Chain Management, please visit our website: [Supplier Hub - The Kroger Co.](#)

Thank you for your cooperation in helping Kroger provide our customers with the freshest and highest-quality produce. If you have any questions, please contact Cassie Gouin (Cassie.Gouin@Kroger.com) in Kroger Supply Chain.

Thank you,

Miles Bocock
The Kroger Co.
VP Produce/Floral